



# What's next for Checkmk II



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## Our principles for Checkmk







## Dashboards are used by many users



How do you get an overview of your infrastructure with Checkmk?





## Many users customize dashboards



Are you using built-in or custom dashboards?





### Building dashboards can be challenging

How easy or difficult do you find it to create custom dashboards from scratch?







Dashboard	Display Help 🔿					
🕝 Continue	🗊 Dashboards					
Depending on	the chosen datasource, a	dashboard can list multiple	e or single objects. For example	the services datasource can be	used to simply create a	list of multiple services, a list of mu
Depending on services of a s Alternatively, y	the chosen datasource, a ingle host or even a list of ou have the option to rest	dashboard can list multiple 'services with the same na rict to a single host or to ch	e or single objects. For example ame on multiple hosts. When you hoose the type of objects you wa	the services datasource can be just want to create a list of obje int to restrict to manually.	used to simply create a cts, simply continue wit	a list of <i>multiple</i> services, a list of <i>mu</i> Ih the default choice (no restrictions)
Depending on services of a s Alternatively, y ~ Select sp	the chosen datasource, a ingle host or even a list of ou have the option to rest necific object type	dashboard can list multiple services with the same na rict to a single host or to ch	e or <i>single</i> objects. For example ame on <i>multiple</i> hosts. When you hoose the type of objects you wa	the services datasource can be just want to create a list of obje int to restrict to manually.	used to simply create a cts, simply continue wit	a list of <i>multiple</i> services, a list of <i>n</i> Ih the default choice (no restrictions





ashboard Display Help 🔗					
Save & view list Save & go to d	dashboard X Cancel	① Dashboards			
General properties					sho
how information of single nique ID (required) itle <sup>*</sup> (required) opic in 'Monitor' menu on isibility	Not restricted to showing dashboard_3 Other + Hide this dashboard in Hide this dashboard in Make this dashboard	a specific object.	s		
Context / Search Filters					
ost			* Add filter	???	
ervice					

### > Dashboard properties



Dashbo	ard	Add	Dash	boards	s D	isplay	н	elp	T	0																		
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Element Display Help 💮			
Save ① Make dashboards great ag	gain		
<ul> <li>General Settings</li> </ul>			
Element type	Timeseries		
Show information of single	host, service		
Colored background	* Render background		
Show title header	Show header with highlighted back	kground 👻	
Custom title*			
Link of Title			
Context / Search Filters			
Host	Host name		
Service	Service description		
<ul> <li>Properties</li> </ul>			
Metric	(Select metric)	w.	





nent Display Help 🔗			
Save ① Make dashboards great ag	ain		
General Settings			
lement type how information of single colored background bow title beader	Timeseries host, service Render background		
Custom title <sup>*</sup>	Show header with highlighted t		
Context / Search Filters			
lost	✗ Host name localhost	× .	
ervice	Service description     CPU utilization	× -	





k Monitor > Other > Make dashboards great a	gain > Add element: Timeseries		
Element Display Help 💮			
Save 🕕 Make dashboards great ag	ain		
e ∨ General Settings			
Element type	Timeseries host, service		
Show title header	Show header with highlighted background		
Custom title <sup>*</sup>			
✓ Context / Search Filters			
Host	CPU utilization		
Service	I/O-wait System		
<ul> <li>Properties</li> </ul>	User		
Metric	(Select metric)		
	Filter metric selection by host name: localhost	× *	
	Filter metric selection by service: CPU utilization	× -	



### Let's try it. It's not so bad. Right?







### Let's build a proper dashboard ... without a filter



Element Display Help 🔗	
Save (f) If you would know	
General Settings	
lement type	Timeseries
how information of single	host, service
olored background	× Render background
how title header	Show header with highlighted background 👻
ustom title* 🛪	\$HOST_NAME\$ > \$SERVICE_DESCRIPTION\$ > \$METRIC_NAME\$
ink of Title	
Context / Search Filters	
lost	× Host name
	localhost × –
ervice	Service description
Properties	
Aetric	CPU utilization × 🐨



### Filters. What filters?



fieckmk	If you would know Monitor > Other > If you would know
al l	Dashboard Add Dashboards Display Help 🏅
Monitor	Filter context missing
setup	<div class="warning">Unable to render this element, because we miss some required context information (service). Please update the form on the right to make this element render.</div>
	Filter context missing
	<div class="warning">Unable to render this element, because we miss some required context information (service). Please update the form on the right to make this element render.</div>
	Filter context missing
	<div class="warning">Unable to render this element, because we miss some required context information (service). Please update the form on the right to make this element render.</div>

0



### Filters. Are. Powerful.







### Filters. Are. Powerful.







## Filters. Are. Powerful.





### Filters. Are. Powerful. Hidden. Complex.





## **Easier dashboard creation**



Areas we plan to improve

<u>Dashboard</u>	Dashlets / Graphs
<ul> <li>Dashboard properties</li> </ul>	Dashlet / graph selection
Context / Search filters	Metric / graph selection
	Moving / selecting / sizing dashlets

Dashlet / graph preview mode

### Guided process for dashboard creation





### **Alert Statistics**

uli	Commands Export Display Help					
Monitor	Host Status = Down, Unreachable X Service	Status = Warning, Critical X Host State = Pending X			T	Filter
Customize						
	X Host	Service	Problems	CRIT	UNKN	WARN
<b>\$</b>	printer-1.company.com	Supply Tintenauffangeinheit HP B5L09A	12241	6696	0	5545
Setup	hp.ilo4.company.com	Temperature 1 (ambient)	8084	4871	0	3213
	aws-web	AWS/Lambda mysteryBox [eu-central-1] Performance	1165	1165	0	0
	exchange-1.company.com	System Time	1419	572	0	847
	vcenter.company.com	System Time	1224	499	0	725
	exchange-2.company.com	System Time	268	147	0	121
	exchange.company.com	System Time	258	133	0	125
	play.checkmk.com	APT Updates	21	11	0	10
	webserver.company.com	APT Updates	10	5	0	5
	15.0.3.186-eu-central-1-i-04998884db9ab59be	AWS/EBS Health vol-01fa98caeda2e1a5f	5	5	0	0
_	aws-web	AWS/Lambda aws-controltower-NotificationForwarder [eu-central-1] Performance	5	5	0	0
Fil	ters reimagined		3	2	0	1
	sign concent l	neck	2	2	0	0
6		9	2	2	0	0
Help	play.checkmk.com	Check_MK	5	1	0	4

	Commands Add to	Export Display Help				
	Aug I	Export Display Help				
nitor	View My custom set	filters • Search	0			
	(in contained)		~			
omize						
>						
tup	klapp-0370	Temperature Zone 7	453	141	0	312
	klapp-0370	Systemd Timesyncd Time	33	27	0	6
	klapp-0370	Interface 3	26	26	0	0
	klapp-0370	OMD home performance	27	23	0	4
	klapp-0370	Interface 2	23	23	0	0
	klapp-0370	OMD home status	23	23	0	0
	klapp-0370	Memory	145	20	0	125
	CO2AMPEL-DD-59	Check_MK	21	20	0	1
	CO2AMPEL-DD-59	CO2 board temp	34	15	0	19
	klapp-0370	OMD heute Notification Spooler	11	11	0	0
	DESKTOP-325EBNS	Check_MK	11	10	0	1
	CO2AMPEL-DD-59	Check_MK Discovery	6		0	0
5	klapp-0370	Check_MK	5		0	Ö
2	ux-tania notion site	PING	8	20	0	4

**Filters reimagined** Design concept II

Sidet

### Add filter

Search filter Q 4 of 87 selected Expand all Collapse all

### e all Added Fil

#### Log Entry

- Log filter (0 of 7)
   Logentry class
- Notification phase Time of log entry
- Type of alerts of hosts and services

#### Host

- > Checkmk Agent (0 of 9)
- > Cluster (0 of 2)
- > DaemonSet (0 of 3)
- > Deployment (0 of 3)
- > Docker (0 of 9)
- > Folder (0 of 2)
- > Fritz (1 of 8)
- Host filter (3 of 18) \* Host address (IPv4) Host address (IPv6)
  - Host address (Primary)
  - Host check command
  - Host contact
  - Host in downtime Host is stale
    - Plost is stale
  - Host labels
    - Host needs agent update

dded Filters		
Fritz		
Auto-disconnect time	2	
Lorem ipsum		
Host filter		
Host labels		×
Label is <b>+</b> and <b>+</b>	cmk/aws/ec2:instance Select label	
🕒 Add to	query	
Host contact		×
Lorem ipsum		
Host in downtime		
🔿 Yes 🔹 💿 No	O Ignore	

Clear all St

Apply filters (4)

Save view

×

### But what about 'responsive' dashboards?



We will experiment with a new layout mode for dashboards: grids\*



### Dashboards are nothing without ...







### Most are happy. But is this enough?



How satisfied are you with the current graph interactions such as panning?



### **Especially if the capabilities already exist ...** ... but are just hidden



### Changing time ranges on the fly





	Minimum	Maximum	Average	Last
CPU utilization	2.38 %	14.53 %	6.81 %	7.53 %
	0.00.01	4 44 0/	0.00.0/	0.40.0/

## Our principles for Checkmk







Service discovery 6	0.25	2.2s	?
Activate changes 5	5.6s	2.4s	?
Parameters of this service 2	2.5s	0.7s	?
Manpages 3	3.0s	1.0s	?
Bake agents 4	.9s	2.7s	?
Adding 8 services manually 3	5.1s :es, 4 cores, 8 GB RAM.	8.0s	

### ... some things will always need time ... SNMP





	Minimum	Maximum	Average	Last
Total execution time	8.55 s	9.95 s	8.67 s	8.66 s
Time spent waiting for SNMP responses	8.51 s	9.91 s	8.62 s	8.61 s



## If it will take long, at least the user needs to know



How do you experience the feedback you get when loading is slow in these areas? [Service discovery]



### Your feedback... Your ideas.



'You never know if Checkmk responding or not'

the only indicator that anything is happening at all is that the browser's address bar has changed to its "loading" look.'

'any information that the page is still loading'

'Time progressed ... 3,2,1'

'a classic loading spinner'



### Loading spinners





Coming in 2.5.0



### Confirmations



 $\sim$ 

Successfully deleted 1 hosts

### Implemented in more places in 2.5.0



### Page skeletons



Table Doard	≡ List			Q Search 로 Hide
		er		
Company	Description	© Domains	Location	@ Person to contact

### Maybe in the future



	2.3	2.4	2.5	
Service discovery	6.2s	2.2s	?	
Activate changes	5.6s	2.4s	?	
Parameters of this service	2.5s	0.7s	?	
Manpages	3.0s	1.0s	?	
Bake agents	4.9s	2.7s	?	
Adding 8 services manually	35.1s	8.0s	?	
	If possible, we will always try to fix problems at the source		to fix 1 1 1 1 1 1 1 1 1	
Note: Two identical systems were compared with 421 hosts, 4483 services, 4 cores, 8 GB RAM.				
### Our principles for Checkmk









#### curl -X 'GET' \

'https://prod.blume.net/master/check\_mk/api(1.0/objects/ host\_config/example.com \ -H 'accept: application/json'





#### So, just version the API! Challenges



Typical REST-API applications	Checkmk
Web-based (SaaS)	Self-hosted
One version in the field	Multiple versions in the field
Continuous releases	Yearly major & (bi-)weekly patch releases
One edition	Multiple editions





## Endpoint or top-level versioning?

Versioning scheme

#### **Endpoint versioning**

/api/fruits/v1

/api/veggie/v2



/api/v1/\*



#### Semantic versioning



		1.0.0	v1
Compatible bug fix → New PATCH version	>	1.0.1	v1
New compatible functionality → New MINOR version	>	1.1.0	v1
Breaking change → New MAJOR version	>	2.0.0	v2



# Within a Checkmk major version, all published REST of API versions will be continuously supported.





### Smooth migration between major versions possible





### Old stable versions will only receive compatible fixes 🐠





### Our principles for Checkmk







## Checkmk 2.4 introduced a new platform for features

Notification rule Display	Help 💮			
X Cancel ① Notificatio	ns			
Guided mode	Overview mode			
Triggering events				
Specific events: Host events:	State change: From: Any to: DOWN,			
	State change: From: Any to: UP,			
Filter for hosts/s	ervices			
3 Notification meth	od (plug-in)			
What should be sent ou	?			
Notification effect	Send notification Sup	press all previous		

#### Checkmk 2.4 introduced a new platform for features Slide-ins for on-the-fly editing

heckmk	Add notification rule Setup > Events > Notifications > Add	Edit HTML Email parameter		×
al -	Notification rule Display Help	Save X Cancel		
Monitor	X Cancel   Notifications	> General properties		
ustomize	Guided mode Overv			
~	Triggering events	<ul> <li>Parameter properties</li> </ul>		
Setup	Specific events:	HTML Email parameters	Settings	
	Host events: State ch State ch		URL prefix for links to Checkmk	
			Enable synchronous delivery via SMTP i	
	Filter for hosts/service		Email header	
	Notification method (pl		Custom sender ("From")	
	What should be sent out?		Custom recipient of "Reply to"	
	Notification effect		f x Hide other recipients: Send individual notifications to each recipient $f i$	
			A separate notification is sent to every recipient. Recipients cannot see which other recipients were notified.	
			Subject line for host notifications 1	



## Checkmk 2.4 introduced a new platform for features

al l	Connection Display Help
Monitor	Save ① Dynamic host management
Customize	General properties
Setup	
	<ul> <li>Connection properties</li> </ul>
	Connector type Piggyback data v i Restrict source hosts i Sync interval (required) 0 d 0 h 1 min 0 s Piggyback creation options (required) Add new entry Please specify at least one "Piggyback creation option"
0	Service discovery
Help	✗ Discover services during creation
Confe	<b>mk</b> #11

## Checkmk 2.4 introduced a new platform for features

r	Save () Dynamic host manage	nent	
ze	> General properties		
	✓ Connection properties	Whenever Checkmk creates, modifies or deletes hosts via this connection, it will only consider hosts that receive piggyback data from hosts with names matching one of these regular expressions. Please	
	Connector type	Piggyback data       Image: The attribution of piggyback data to existing hosts is not affected by this setting.         Restrict source hosts ()       Sync interval (required)	
		0 d 0 h 1 min 0 s Piggyback creation options (required) Add new entry	
		Please specify at least one "Piggyback creation option"	
		Service discovery	

#### The foundation for a great Checkmk UI







#### The new UI platform has arrived ... ... partially



Build the new UI platform

Implement new UI features with it

2.4.0

- Notifications
- Quick setup
- Replace elements of the UI
  - Dynamic configuration: Add connection

- Custom graph editor
- Activate changes slide-in

2.5.0

- Host validations
- Spinners
- Skeletons
- ... hopefully new rulesets
   everywhere → in-page validation



#### **The probe** A new approach to distributed monitoring



### Monitoring segmented networks with Checkmk







#### Different reasons to go distributed









# This form of distributed monitoring brings a lot of value

#### **Scalability**

Network bandwidth efficient

#### Reliability

No reliance on central site
No data gaps, no data jam
Self-contained remote sites



#### Full featured Checkmk required

#### Simplicity

Add + remove remote sites





**Monitored devices** 

#### But comes with some requirements







#### A light-weight probe for segmented networks









	SaaS probe	Remote site
Functionality	Minimalistic	Complete
Deployment	Lightweight container	Full application / fat container
Load distribution	Only for fetching data	Complete
Centrally manageable	Complete	Only config
Updates	Seamless and reliable	Manual + migrations
Reliability	Only buffering data	Independent, complete



#### The probe will be released first for SaaS



#### Checkmk Cloud (SaaS)

#### Checkmk (Cloud & MSP)



#### Product telemetry

Powering data driven product decisions



#### We validate our product decisions with users

....



#### Checkmk

## Micro survey 16: How should we handle leading or trailing (tab) spaces in input fields?

We're exploring how you interact with input fields that may contain leading or trailing (tab) spaces (for example in hostnames). This short survey will help us understand your expectations and experiences, so we can make improvements based on real user feedback.

#### Please remember:

- · You can end the survey at any time. Your answers so far will be sent.
- Your answers are anonymous.
- When you're ready, click "Start".

Thank you in advance for taking the time to participate in this survey!

There are 10 questions in this survey.

THIS SURVEY IS ANONYMOUS.

The record of your survey responses does not contain any identifying information about you, unless a specific survey question explicitly asked for it.

If you used an identifying access code to access this survey, please rest assured that this code will not be stored together with your response. It is estimated in a separate statation and will only be updated to indicate whether you did for did not complete this survey. There is no way of matching identification access code with survey response.

ter you	ir own Checkmk ide	as or vote for existing ones
Top + Re	Inaped (116) + All rags +	Q Search. ADD
260	2600 2000         Support AND, OR and NOT for labels in filters county interactions to be all date of a three on the and other stars. County interactions to be all date of a three on the and other stars. Support filles and analysis and an and the star date of the stars of the stars of the stars. Support filles and the stars of the star	
238		
133		
130	check_httpv2: Add abi IP/host that differs fro Ar per trgs://www.in-teather Introneer/add/sites/files/files/files/ Introneer/add/sites/files/files/files/ Introneer/add/sites/files/files/files/ Introneer/add/sites/files/files/files/ Introneer/add/sites/files/files/files/ Introneer/add/sites/files/files/files/ Introneer/add/sites/files/files/files/ Introneer/add/sites/files/files/files/ Introneer/add/sites/files/files/files/files/ Introneer/add/sites/files/files/files/ Introneer/add/sites/files/files/files/ Introneer/add/sites/files/files/files/files/ Introneer/add/sites/files/	lity to check a vhost on an im the vhost's DNS record a a new titled data means appoint or different tata data in the pendin to and at an - Comment. To
97	Support AND/OR/NOT	for labels in rules

Participant #1	Particip
Braucht ein bisschen um die abgerufene Website zu sehen Fände es gut, wenn das icon als eyecatcher neben der URL steht Hat nach "paypal" gesucht und hat es nicht gefunden -> dauert zu lange zum drüber hovern	"Service name würde ic anpassen"
Kommt sich ein bisschen doof vor Hat erwartet, dass HTTPS direkt im certificate check zu bekommen Man findet es nicht mit HTTPS -> Zu viel matcht auf HTTP "Braucht viel zu lange" um über Menü navigieren "Alles was Regelwerk ist, suche ich grundsätzlich"	Alles gut
Durch unintuitives Handeln, schwierig aber nicht unmöglich Erwartungshaltung: Geht von minimalistischen Ansatz aus - wenn ich etwas wissen möchte, dann möchte ich nur das wissen "Change connection buildup" ist schwer	Prinzipiell einfach gewe TLS Verschlüsselung zu

#### **Surveys**



#### Interviews

### Problem #1 Are we talking to the right people?

### Problem #1 Are we talking to the right people?

Problem #2 What one says does not always match with what one actually does

### Problem #3









# What about the other 90%?

#### Product telemetry that works for Checkmk



#### **Transparent data collection**

You see what you send us.

The code is open-source.

You can review the machinery.

#### **Privacy first**

Minimal approach - only relevant data Anonymized data Aggregated information



#### Things we'd like to understand









## Stream 1

#### Integrating OpenTelemetry & Prometheus metrics



#### Web shop: bottleneck components


#### **Architecture of OTel / Prometheus integration**







#### The OpenTelemetry monitoring workflow

Pick up metricsComputeConvert metricsCreate alertsFrom the collectorhost nameto servicesCreate alerts
---

Checkmk 2.4

It works. Launched as experimental feature. So that we have the freedom to make fundamental changes.

Checkmk 2.5

It works like a charm.



#### More authentication options



Pick up metrics from the collector	Compute host name	Convert me to service	etrics es	Create alerts		
✓ Opentelemetry Collector (Experime	ntal) properties			Planned for 2 5		
Receiver protocol GRPC	# Endpoint					
	Encryption Encrypt communication IP address or hostname	tion with TLS		More than just basic authentication.		
	0.0.0.0 Port 4319 Authentication			e.g.		
	Authentication method	No authentication				
		Basic authentication				
Receiver protocol HTTP	No authentication					
Prometheus scrape configurations	Job name (required) foo					



#### Simpler host name computation



Pick up metrics	Compu lost na	ite me	Convert to serv	me <sup>:</sup> vice	trics es Create alerts	
✓ Opentelemetry Collector (Expension)	rimental	) propert	ies			
Host name computation		<b>+</b> ×	Literal string	*	pod_eks_	
	<b></b>	+ ×	Value of attribute	v	k8s.namespace.name	
		+×	Literal string	*	_	
		+×	Value of attribute	w	k8s.pod.name	
		Add n	ew field			
	Add n	ew rule				



#### Simpler host name computation



om the collector	host name	to services	Create alerts
esource": {			
"attributes": [			
{			
"key": "k8s.pod.	name",		
"value": {			
"stringValue"	: "shop-adservice-6c6	7b-w84zn"	
"key": "k8s.names	pace.name",		
"value": {			
"stringValue":	"otel-demo"		
<pre>"attributes": [     {         "key": "k8s.pod.         "value": {             "stringValue"         }     },     {         "key": "k8s.names         "value": {             "stringValue":         }     }, },</pre>	name", : "shop-adservice-6c6 pace.name", "otel-demo"	7b-w84zn"	

#### Simpler host name computation



Pick up metrics from the collector	Compute host name	Co	onvert metrics to services		reate alerts
<ul> <li>Opentelemetry Collector (Exp</li> </ul>	perimental) properties				
Host name computation	💠 🗙 Literal string	Ŧ	pod_eks_		
	✓ Opentelemetry Collector (E)	operiment	al) properties		Checkmk 2.5
	Host name computation	+ ×	Value of attribute 👻	Add attribute	
	+ ×	Add new field			
				host.name	
				service.name	
				k8s.pod.name	
				k8s.namespace	.name
				k8s.deploymen	t.name
				process.owner	
				process.runtime	e.name
Checkmk #11				container.id	

#### **Convert to proper Checkmk metrics**







#### Handling multi-dimensional OTel metrics **Convert metrics** to services Service OTel metric process.runtime.dotnet.gc.heap.size, pod\_eks\_otel-demo\_shop-cartserv Monitor > Overview > All hosts > pod eks otel-demo shop-cartservice-597f4ffcf4-9brmg > Services of host > Service Help 📀 🄀 🛓 🍸 💷 🕥 Commands Service Export Display Host Service name OTel metric process.runtime.dotnet.gc.heap.size Service labels = Service icons Service state OK The heap size (including fragmentation), as observed during the latest garbage collection. The value Summary tion. The value The heap size (including fragmentation), **Basic math operations**, Data points: Ability to pick select / all generation:gen0: 400656 bytes e.q. sum of \* generation:gen1: 182280 bytes metrics for conversion generation:gen2: 2258888 bytes generation:loh: 11347736 bytes generation:poh : 144704 bytes



#### Piggyback onto existing check plug-ins





# Stream 1 Integrating OpenTelemetry & Prometheus metrics

Stream 2 A new data backend for Checkmk



# Applications – less predictable than hardware ...



... from a monitoring perspective

Time

shop-adservice-6c6-w84z

process.runtime.dotnet.gc.heap.size

shop-adservice-2de-a12b

process.runtime.dotnet.gc.heap.size

Application metrics can be short-lived. Metric metadata can change, if the application changes.



### Application metrics are nothing without metadata I

```
"resourceMetrics": [
    "resource": {
      "attributes": [
          "key": "k8s.pod.name",
                                                           Like a metric. Volatile
          "value": {
            "stringValue": "shop-adservice-6c67b-w84zn"
        },
          "key": "k8s.namespace.name",
          "value": {
            "stringValue": "otel-demo"
        },
```



## Application metrics are nothing without metadata II



```
"name": "process.runtime.gc.heap.size",
```

```
"description": "...",
```

"sum": {

```
"dataPoints": [
```

```
"attributes":
```

```
[ { "key": "gen",
        "value": { "stringValue": "gen0" } } ],
"startTimeUnixNano": "1746576910472164600",
"timeUnixNano": "1747159750420100800",
"asInt": "3006656"
```

# TYPE process\_runtime\_gc\_heap\_size gauge
process\_runtime\_gc\_heap\_size{gen="gen0"} 3006656
process\_runtime\_gc\_heap\_size{gen="gen1"} 140784
process\_runtime\_gc\_heap\_size{gen="gen2"} 1917432
process\_runtime\_gc\_heap\_size{gen="loh"} 4037600

# TYPE http\_client\_request\_duration\_seconds histogram http\_client\_request\_duration\_seconds\_bucket{ http\_request\_method="POST", http\_response\_status\_code="200", network\_protocol\_version="1.1", server\_address="shop-otelcol", server\_port="4318", url\_scheme="http", le="0.005"

```
} 61820
```



# Applications require a different approach to monitoring



Application metrics can be short-lived



Application metrics can be multidimensional



Application metrics are identified by metadata



Application metadata can be very dynamic

For users: Explore. Query. Understand.



#### **Requires a new approach to metrics**



















